# EXHIBITOR MANUAL

### **AQUACULTURE AMERICA 2024**

February 18 - 21, 2024 San Antonio Marriott Rivercenter San Antonio, Texas USA



|                           | TRADE SHOV                                                     | V SCHEDULE                                           |                                 |
|---------------------------|----------------------------------------------------------------|------------------------------------------------------|---------------------------------|
|                           | FEBRUAF                                                        | R Y 2024                                             |                                 |
| SUNDAY                    | MONDAY                                                         | TUESDAY                                              | WEDNESDAY                       |
| February 18               | February 19                                                    | February 20                                          | February 21                     |
| MOVE-IN<br>11:00am-6:00pm | MOVE-IN 8am-10am<br>EXHIBITS OPEN<br>10:00am-6:00pm            | EXHIBITS OPEN<br>10:00am-6:00pm                      | EXHIBITS OPEN<br>10:00am-1:30pm |
|                           | HAPPY HOUR 4:30-6:00pm<br>PRESIDENT'S RECEPTION<br>6:30-9:00pm | HAPPY HOUR 5:00-6:00pm<br>NAA AUCTION<br>6:00-8:00pm | MOVE-OUT 1:30-7:00pm            |

MOVE-OUT: Wednesday, February 21 1:30pm - 7:00pm

| COMPLETE THESE EASY STEPS                                                                                                                                                                      |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ☐ 1. Check the DEADLINES                                                                                                                                                                       |
| ☐ 2. Make HOTEL & TRAVEL arrangements                                                                                                                                                          |
| ☐ 3. Order <b>BADGES ONLINE by February 7, 2024</b>                                                                                                                                            |
| $\square$ 4. Order EXHIBIT SERVICES with Discount by February 2, 2024                                                                                                                          |
| ☐ 5. Read the SHIPPING INFORMATION — Ship your exhibit to ARRIVE between January 18, 2024 — February 14, 2024 *Extra fees will apply if your shipment is received before or after these dates. |
| $\square$ 6. Read the SHOW SCHEDULE for each day                                                                                                                                               |
| ORDER EARLY & SAVE MONEY!                                                                                                                                                                      |

**Aquaculture America 2024 - Conference Management Office** 

PO Box 2302 - Valley Center, CA 92082 USA Tel: +1-760-751-5005 - Fax: +1-760-751-5003 - Email: worldaqua11@was.org

## 

#### Thank you for participating in AQUACULTURE AMERICA 2024!

This manual will help you prepare everything you need for your booth so that when the exhibit doors open, you are ready to do business!

|                                      |                                                                  | **IMPOR                                                                                                                     | TANT DEAD                                      | LINES**                                    |  |
|--------------------------------------|------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|--------------------------------------------|--|
|                                      | DUE IMMEDIATE                                                    | DUE IMMEDIATELY                                                                                                             |                                                |                                            |  |
|                                      | Check your booth configuration against IAEM Rules & Regulations  |                                                                                                                             |                                                |                                            |  |
|                                      | Book Travel and Accommodation                                    |                                                                                                                             |                                                |                                            |  |
|                                      | Check Advertising 8                                              | & Sponsorship Opportunities                                                                                                 |                                                |                                            |  |
|                                      | February 1, 2024                                                 | Final Booth Payment Due (re                                                                                                 | efer to contract)                              |                                            |  |
|                                      | January 18, 2024                                                 | First day – Advance shipmen                                                                                                 | e shipments to GES warehouse may <u>arrive</u> |                                            |  |
|                                      | February 14, 2024                                                | 024 Last day- Advance shipments to GES warehouse                                                                            |                                                |                                            |  |
|                                      |                                                                  | GES Warehouse Address: c/o TI                                                                                               | Force Freight, 4111 N                          | IE Loop 410, San Antonio, TX 78218         |  |
|                                      | February 7, 2024                                                 | Order Badges Online                                                                                                         |                                                |                                            |  |
|                                      | February 2, 2024  GES Expresso Link                              | uary 2, 2024 Discount Deadline for all GES Exhibit Services.  SES Expresso Link: https://ordering.ges.com/042601399/welcome |                                                |                                            |  |
|                                      | February 14, 2024                                                | Last day for shipments to <u>arrive</u> at GES warehouse without surcharge                                                  |                                                |                                            |  |
|                                      | WARNING                                                          | There will be <b>No Direct Ship</b>                                                                                         | ments to San Anto                              | nio Marriott Rivercenter                   |  |
|                                      | CON                                                              | TENTS                                                                                                                       |                                                | EXHIBIT SPACES                             |  |
|                                      | Deadlines                                                        |                                                                                                                             | Each 8' dee                                    | p x 10' wide exhibit space to include:     |  |
|                                      | Badge Order Form                                                 |                                                                                                                             | Identification Sign                            |                                            |  |
|                                      | Add-On Registratio                                               | n Form                                                                                                                      | Back Drapes: royal blue & white                |                                            |  |
|                                      | Show Schedule • Side Drapes: solid royal blue                    |                                                                                                                             | Drapes: solid royal blue                       |                                            |  |
|                                      | Advertising and Sponsorship • 2 Full Registration Badges +       |                                                                                                                             | •                                              |                                            |  |
|                                      | ☐ Exhibition Floor Plan                                          |                                                                                                                             |                                                | Unlimited Trade Show Badges                |  |
|                                      | • Exhibit Hall is carpeted  Hotel, Air Travel, Airport Transport |                                                                                                                             |                                                |                                            |  |
|                                      | Car Rental                                                       |                                                                                                                             | For GES Services, go to this link:             |                                            |  |
|                                      | General Shipping G                                               | uidelines                                                                                                                   |                                                | https://ordering.ges.com/042601399/welcome |  |
|                                      | Introduction to Basic Exhibit Services Questions?                |                                                                                                                             |                                                |                                            |  |
| ☐ General Rules & Regulations        |                                                                  |                                                                                                                             | AQUACULTURE AMERICA 2024                       |                                            |  |
| ☐ Requirement of Liability Insurance |                                                                  |                                                                                                                             | Conference Manager<br>Tel +1-760-751-5005      |                                            |  |
| GES Services                         |                                                                  |                                                                                                                             | Fax +1-760-751-5003                            |                                            |  |

Email: worldaqua11@was.org

### BADGE ORDER

Please complete the order for your badges ONLINE in your exhibitor account. Please add the names of your staff and customers for badges as they come in. You can always add extra names and make changes later on at the same link. You can delete names, add names, etc. You can also print the list of all the names if you want. Exhibitors can go to WAS website <a href="www.was.org">www.was.org</a> and in the small bar above WAS logo on the upper left side you will see Exhibitor Login – click on that and it will take you to log-in for your account. If you need your login details please contact Noah Cooksey, <a href="worldaqua11@was.org">worldaqua11@was.org</a>

In order to make sure we have your badges ready to pick up on the morning of setup day, we need to receive your order at least two weeks before setup day (February 7<sup>th</sup>, 2024). It is still possible to add names after that date online and we will do everything we can to get them ready as early as possible on setup day or during the event.

We can make badges for you onsite at the Exhibitor Desk, you will still need to submit the names online, but we will do our best to have them ready for you to pick up.

If you cannot order badges online, contact the Exhibitor Desk for assistance.

#### Free with each booth: 2 FULL CONFERENCE Registrations & UNLIMITED TRADE SHOW ONLY GUEST PASSES

- EXHIBITOR FULL CONFERENCE Registration includes: admittance to Sessions, Receptions & Exhibition + Conference Materials + Show Bag
- EXHBITOR TRADE SHOW ONLY Registration includes: admittance to the Exhibition Hall only, no reception tickets & no bag
- Unlimited Free Trade Show Only Badges Do not duplicate FULL CONFERENCE names above.
- Additional full conference registrations can be purchased at a discounted Exhibitor Full Conference rate of \$375 each
- EXHIBITOR FULL CONFERENCE: \$375.00/ each additional person (other than the 2 FREE that are complimentary with each booth)

All badges will be available to pick up onsite at Exhibitor Registration starting on February 18<sup>th</sup> at 11:00 am.

Badge Order Deadline: February 7, 2024

### SCHEDULE

| TRADE SHOW SCHEDULE                                                                                |                                                                |                                                      |                                 |  |
|----------------------------------------------------------------------------------------------------|----------------------------------------------------------------|------------------------------------------------------|---------------------------------|--|
|                                                                                                    | FEBRUAF                                                        | R Y 2024                                             |                                 |  |
| SUNDAY<br>February 18                                                                              | MONDAY<br>February 19                                          | TUESDAY<br>February 20                               | WEDNESDAY February 21           |  |
| MOVE-IN<br>11:00am-6:00pm                                                                          | MOVE-IN 8am-10am<br>EXHIBITS OPEN<br>10:00am-6:00pm            | EXHIBITS OPEN<br>10:00am-6:00pm                      | EXHIBITS OPEN<br>10:00am-1:30pm |  |
|                                                                                                    | HAPPY HOUR 4:30-6:00pm<br>PRESIDENT'S RECEPTION<br>6:30-9:00pm | HAPPY HOUR 5:00-6:00pm<br>NAA AUCTION<br>6:00-8:00pm | MOVE-OUT 1:30-7:00pm            |  |
| SUNDAY, Feb. 18                                                                                    | Registration O  EXHIBITOR MO                                   | •                                                    |                                 |  |
| MONDAY, Feb. 19                                                                                    | ► EXHIBITOR Me<br>Opening & Ple                                | nary 8:30                                            | - 10:00                         |  |
|                                                                                                    | Refreshment E<br>Sessions                                      |                                                      | - 11:00                         |  |
|                                                                                                    | Lunch (on your or HAPPY HOUR President's Re                    | 4:30                                                 | - 6:00pm                        |  |
|                                                                                                    | Sessions                                                       | 8:30                                                 | ·                               |  |
| TUESDAY, Feb. 20                                                                                   | ► TRADE SHOW<br>Refreshment E                                  | OPEN         10:00           Break         10:00     | - <b>6:00pm</b><br>- 10:30      |  |
|                                                                                                    | Lunch (on your of HAPPY HOUR NAA Auction 9                     | 5:00<br>6:00                                         | - 6:00pm                        |  |
| WEDNESDAY, Feb. 21                                                                                 | Sessions  TRADE SHOW  Refreshment E                            |                                                      | - 1:30pm                        |  |
| *No exhibitor may begin dismantling their exhibit until the show closes at  *Closing Hap EXHIBITOR |                                                                | own) 12:30<br>Hour 5:00                              | - 1:30<br>- 6:00pm              |  |

### **SHOW DIRECTORY ADS - Reserve Your Space Now!**

A limited amount of advertising space is now available for the **Aquaculture America 2024 Show Directory**. Directory ads are an effective way to increase your company's success on and off the show floor as buyers refer to this Directory all year. Show attendees refer to the directory constantly during the conference and an effective ad will increase your visibility tremendously!

The ads will be interspersed throughout the directory. Specifications for the ads are as follows:

Ad sizes: Camera-ready

Full page (4 ½"w x 8"h) \$500

Half page (4 ½" w x 3 7/8"h) \$350

**Specifications:** The directory ads will be printed in one color - black. Please supply ad copy in electronic format.

<u>Position:</u> Will be at the discretion of Aquaculture America 2024. **Deadlines:** Place ad order (insertion order) by January 10, 2024.

Camera-ready copy must be received by January 20, 2024.

**Payment:** Fifty percent due with insertion order. Balance is due when directory is printed.

### **SPONSORSHIP OPPORTUNITIES - Call Now!**

Your company can gain valuable exposure and goodwill as the sponsor of a show event. *Sponsorship can be shared with another company.* 

**<u>Refreshment Breaks:</u>** Host a refreshment break held in the exhibit area. The sponsor will be promoted on signage, announcements and in the conference program.

Cost: \$1000 per refreshment break.

<u>Happy Hours:</u> Host a coffee break held in the exhibit area. The sponsor will be promoted on signage, announcements and in the conference program.

Cost: \$1000 per refreshment break.

President's Reception: Exclusive or shared sponsorship for these receptions is available. Please call to discuss details.

<u>Session Sponsor:</u> Sponsor a session with your company's name on the program and in the session room.

<u>Bag Inserts:</u> You can insert an item in the conference bags. You provide the finished product, ship it to the location and we insert it into the conference bags, Cost is \$500.

| Yes, I would like to run a Directory Ad.                                | Ad size:Full PageHalf Page<br>Business Card |         |
|-------------------------------------------------------------------------|---------------------------------------------|---------|
| Yes, I would like to sponsor an event at theRefreshment BreakHappy Hour |                                             | Session |
| Company Name:                                                           | Contact Name:                               |         |
| Telephone:                                                              | Fax:                                        |         |

Return this form to: Aquaculture America 2024 Conference Manager
PO Box 2302, Valley Center, CA 92082 USA
Fax: +1-760-751-5003 Email: worldaqua11@was.org

#### HOTEL

#### **AQUACULTURE AMERICA 2024 HOTEL INFORMATION**

We have arranged for fantastic rates at the San Antonio Marriott Rivercenter for Aquaculture America 2024! Be sure to check the <a href="https://www.WAS.org">www.WAS.org</a> website for all the details and click on Aquaculture America 2024 to view all the special rates. Contact the hotels directly for your reservation. <a href="https://book.passkey.com/event/50617652/owner/13181/home">https://book.passkey.com/event/50617652/owner/13181/home</a>

#### **AIRPORT TRANSPORTATION**

To get from the San Antonio International Airport (SAT) to San Antonio Marriott Rivercenter you can take a cab, Uber or group transport shuttle. Aquaculture America 2024 does not provide transportation from the airport.

### **APP FOR TRACKING ATTENDEES**

As we did in Aquaculture America 2023 in New Orleans, we will have the WAS Exhibitor App to track attendees available for exhibitors to use at Aquaculture America 2024 in San Antonio. The app requires no other equipment than your smart phone and is at no additional cost. Please be advised, it is best to have all exhibition booth staff download the app prior to arrival in San Antonio, Texas. If you need assistance with downloading the app or how to use it, please visit the Exhibitor Desk onsite.

All you will need to do is download the app through the WAS website for your specific OS system (Apple or Android) and then scan the QR code on attendees' badges when they visit your booth. At the end of the show, we will supply you with an EXCEL file with the contact info for all of your scans.

Further details and a link for downloading the app will be sent in January 2024.

### **GENERAL SHIPPING GUIDELINES**

Avoid problems and extra expense -- PLAN EARLY - SHIP EARLY

#### **IMPORTANT: Shipping direct to San Antonio, Texas**

You can ship directly to GES in San Antonio, Texas between January 18, 2024 – February 14, 2024 using GES Special Show Rates

- \* Direct shipments to San Antonio Marriott Rivercenter are not permitted.
- \* Advanced Discounted Shipments to GES, San Antonio warehouse will only be received between January 18, 2024 February 14, 2024.

GES Warehouse Address: GES, Aquaculture America 2024 c/o TForce Freight, 4111 NE Loop 410, San Antonio, TX 78218 USA

#### **HOW TO SHIP YOUR EXHIBIT:**

GES is the official show decorator and handles all freight at the exhibition site.

| Read "Important Freight Guidelines" for all shipments, whether handled by a shipping company, UPS, mail, overnight courier, etc.                                                                                                                         |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Fill out " <u>Material Handling Order Form</u> " and " <u>Key Information</u> " and return them to GES if you are shipping by any common carrier.  Review the " <u>Arrival Dates &amp; Surcharges for Shipments</u> " section at the bottom of the page. |
| Use the appropriate "RUSH! Exhibition Freight" shipping labels provided to mark ALL your materials for shipping.  → If you ship early, use the ADVANCE GES WAREHOUSE labels.  → If you ship late, use the DIRECT SHIPMENT labels.                        |
| For international shipments, contact <u>Rock-It Cargo</u> Customs Brokers & Freight Company. See " <u>International Shipping Instructions</u> ".                                                                                                         |

For Shipping Information, go to GES Online Ordering Site at this link:

https://ordering.ges.com/042601399/welcome

You will be able to see all the products and services.

BE SURE TO USE THE CORRECT SHIPPING LABELS PROVIDED

### **BASIC EXHIBIT SERVICES**

#### GES is the official decorator for AQUACULTURE AMERICA 2024

- GES will maintain an Exhibitor Service Center in the exhibition area that will serve as a focal point in coordinating all details and service requests.
- ♦ The GES Exhibitor Service Center will be open from move-in through move-out.

### **BE SURE TO READ:**

- → GES SHOW INFORMATION & "Important Dates"
- → SHOW SITE WORK RULES

#### Each 8' deep x 10' wide exhibit space comes with:

- Identification Sign
- Back Drapes: blue & white Side Drapes: solid blue
- The Exhibit Hall is carpeted
- 2 Full Conference Registrations & 5 Trade Show Badges

**Important note:** Exhibitors desiring to use contractors other than GES must advise Aquaculture America 2024 Show Management and GES Exposition Services and submit the necessary Certificates of Insurance in advance so that permission may be secured for said subcontractor to operate.

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SAVE MONEY, TIME AND ENERGY - ORDER YOUR SHOW SERVICES EARLY!!!

GES discount deadline is February 2, 2024

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For all Information and for placing your orders, go to GES Online Ordering Site at this link:

https://ordering.ges.com/042601399/welcome

You will be able to see all the products and services.

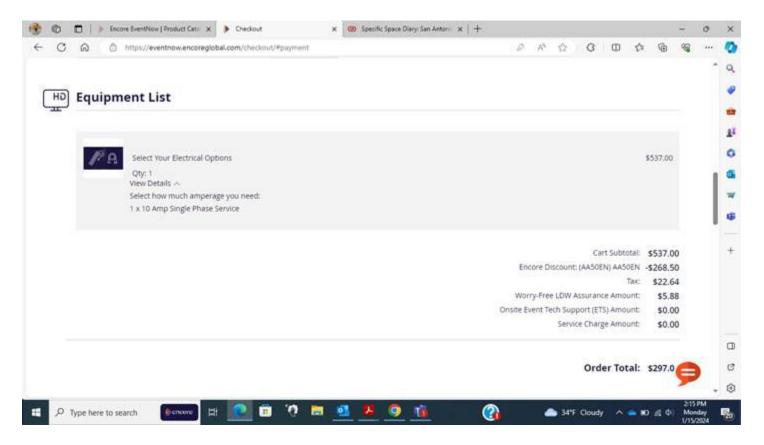
\*If you need Audio/Visual options for your booth please click the link below to order direct from Encore.

\*\*I have received an approval to extend a 50% discount on power services for our exhibitors. You can apply the following discount code on the website by following the Encore link below.

Encore EventNow | Product Catalog (encoreglobal.com)

**Discount Code: AA50EN** 

Below is what the transaction would look like. Services are applied at a 3-day rate. Roughly \$99 per day. Includes labor. Please note this is valid for Aquaculture America 2024 only.



### **SECURITY**

**Aquaculture America 2024** will maintain 24-hour-a-day security staff at the San Antonio Marriott Rivercenter from the initial move-in period until 7:00 pm on move-out day. These guards will check to make sure that unauthorized persons are not wandering around the building.

Even with this protection, exhibitors are asked to take precautions in guarding their exhibits and personal belongings. Move-in and move-out hours are particularly sensitive times when thefts of small, easily carried items are more likely to occur (laptops, cell phones, instruments). We suggest that you plan your staff schedule so that your exhibit is not left unattended during these times. GES also has lockable cages available for rent so that sensitive equipment can be locked up.

AQUACULTURE AMERICA 2024 CANNOT BE HELD LIABLE FOR LOST OR STOLEN ITEMS.

### **BUSINESS CENTER**

There is a Business Center in the San Antonio Marriott Rivercenter. Standard office services are available.

### **MESSAGES**

A Message Board will be located near the Registration Area where you can pick up messages or leave messages for other exhibitors or conference attendees.

Show Management cannot deliver messages to your booth. If you will be receiving phone calls during the exhibition, please plan to have your own phone in your booth or arrange to rent a cell phone or pager.

# GENERAL RULES AND REGULATIONS

Each booth will be set with 8' high back drapes and 3' high side curtains. Nothing may be attached to this drape. All activities must be contained within your booth area. Distribution of literature or other activities will not be allowed in the aisles and lobbies.

Loudspeakers and "carnival" tactics will not be permitted.

All exhibitors should read and be familiar with the Rules and Regulations on the back of the Exhibit contract.

There must be at least 6 feet of clearance at all exit doors.

All cords at any doorway or across any aisles must be securely taped down and covered with carpet.

You must have prior approval from GES to bring in any vehicle or machinery into the exhibit area. The gas tank must be drained and purged and have the battery disconnected. A drop cloth must be under it.

Any material such as draping or curtains brought into the exhibit area must have a certificate stating that it is an inherently fireproof material or has been fireproofed.

Appropriate business attire should be worn during the show.

Exhibitions are "public accommodations" under the provisions of the Americans with Disabilities Act (ADA). You should take care to comply with the provisions of the act. The IAEM Handbook for Accessible Exhibitions, a guide that contains detailed information about how you can achieve ADA compliance is available from the publications department of IAEM. Failure to comply with the ADA can be a serious matter involving litigation and fines. For further information contact IAEM at +1-972-458-8002.

All exhibits must adhere to the "IAEM Guideline for Display Rules and Regulations". Contact us for a copy of the "IAEM Guideline for Display Rules and Regulations" for more information on exhibition rules.

#### REQUIREMENT OF LIABILITY INSURANCE

Your company must have property damage, public liability and personal injury insurance as specified in the Aquaculture America 2024 Contract for Exhibit Space. Please call your insurance company and verify that your exhibit and personnel are covered.