# SIBIN JOSEPH

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#### **OBJECTIVE**

Seeking an opportunity to be employed part time in a stimulating and challenging environment where I can work towards the success of the organization and drive to reach the pinnacles of professional excellence.

## <u>SKILLS</u>

- Communication, Decision Making Skills.
- A team player with good communication skills
- Adaptable in a fast-paced work environment
- Resourceful and courteous when resolving inquiries
- Motivated to learn new things and delivering great customer service

## **OUALIFICATIONS**

- Mobile Solutions Development (Ongoing program) Conestoga College, Waterloo
- Bachelor of Computer Applications MG University, Kerala, India

### **EXPERIENCE**

### Associate: Mancherikalam Hyper Market, Kottayam, Kerala

- Provide great customer service
- Scan products and process customer transactions accurately
- Support in the delivery of company-directed promotions and programs
- Handle cash and credit card transactions
- Keep the register area neat and stocked with essential supplies
- Assist customers with general inquiries
- Maintain a positive environment in the store
- Assist with stocking shelves and removing outdated stock from shelves to be returned
- Handling Cash and Bills of Customers

### Associate: Reliance Mart, Ernakulam, Kerala

- Assist with stocking shelves and removing outdated stock from shelves to be returned to the manufacturer Sweeping and mopping floors, as required.
- Handling Cash and Bills of Customers.
- Collaborate with sales staff to highlight sales floor promotions or add positive energy toseasonal displays.
- Ensures proper documentation completed with respect to customers receipt and return of goods
- Merchandises and maintains designated areas (i.e., facing, signing, labeling, etc)
- Work with customer service team to enhance and improve customer satisfaction.

## AVAILABILITY (Part Time) (Night Shifts also Preferred)

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Full Day	Full Day	Full Day	Full Day	Full Day	Full Day	Full Day